



PRACTICAL GUIDE FOR OWNERS AND RESIDENTS

CANABAY BEACH CLUB & GOLF RESORT





At Canabay Beach Club & Golf Resort, we strive to ensure that both owners and residents enjoy a pleasant and memorable experience. The purpose of this guide is to provide you with information and a frame of reference to make your stay as enjoyable as possible.

Please consider this document a guidebook with information about the services we offer and the rules that govern Canabay Beach Club & Golf Resort. All rules have been established with the common good in mind and to protect the owners' investment.

This document and the information it contains are not intended to replace the Canabay Beach Club & Golf Resort Protection Regulations, but rather to serve as a practical coexistence manual for owners and residents. Rules and rates are subject to change when circumstances require.

Canabay Beach Club & Golf Resort would like to thank you for choosing us and warmly welcome you to our community.

Best regards,

A handwritten signature in white ink, appearing to read "Evagrio Sánchez Campo", is written over a faint, stylized graphic of a sailboat.

Evagrio Sánchez Campo
President Canabay Beach Club & Golf Resort

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CANABAY BEACH CLUB & GOLF RESORT



Located along the sandy beach of Arena Gorda in Punta Cana, Canabay is an exclusive gated and regulated residential resort complex. The Canabay Master Plan has a total of two million five hundred fifty- four thousand four hundred sixty-five square meters (2,554,465 m²).

The first phase, currently in operation, consists of:

- One million two hundred eighty-four thousand three hundred one square meters (1,284,301 m²), of which six hundred seventy-nine thousand one hundred two square meters (679,102 m²) are destined for residential, commercial and hotel use.
- Hard Rock Golf Club at Canabay has an 18-hole golf course.
- The Beach Club at Canabay, a private beach club.
- Racquet Club with two tennis courts and two paddle tennis courts.
- One hundred forty-five thousand three hundred seventy-three square meters (145,373 m²) of non-residential lots, intended for avenues, streets, buffers, services and facilities for the Resort.

Today the project has two access roads: main access gate for owners, residents, and visitors; as well as a service door for collaborators and suppliers.

Canabay as a Master Development attracts and approves projects that offer their owners first- class properties and facilities. The real estate projects at Canabay Resort offer their owners the highest standards of quality and design.

Security, exclusivity, and excellent value for money are the distinctive features of this Resort.

TERMS OF COEXISTENCE AT CANABAY BEACH CLUB & GOLF RESORT

GENERAL RULES:

1. Use of the residential property: The residential property will be used exclusively as a residence and may not be used to establish commercial or industrial operations of any kind. The installation and/or operation of offices, food sales businesses, clothing sales businesses or any other type, bars, restaurants, dance halls, gyms is prohibited, without this statement being limited; except for temporary activities that have permission from the administrator.

2. Facade of the residential property: Every Owner is obliged to maintain the exterior of the property, such as painting, gardening, cleaning, among others, in optimal conditions. Objects or signs that may cause a change in the architectural harmony established for the Resort must not be installed on the facades of the properties. The Owner interested in installing objects or signs on the façade of the Property may contact the Canabay Promotions Department in advance for verification of the location.

It is not permitted to hang clothes on the exterior façade of the properties or to place objects on balconies, trees, parking lots or sidewalks. Parking lots may not be used as storage. Only flowerpots and/or small-sized ornaments may be placed there in limited quantities.

For more information on the rules governing the façade of the properties, as well as guidelines on exterior landscaping, please review the Canabay Protective Regulations, especially Chapter 5: Regulations for Use. In case of renovations, review point 9 of the aforementioned regulations: Urban Specifications; and request approval from the Canabay Resort board of directors.

3. Responsibility: All owners must repair any damage that has been caused to third parties and/or third-party property, and to common property within the Resort. The Owner will be responsible for any damage caused to third parties and/or their property, by themselves, their dependents, their guests, lodgers or tenants and/or domestic animals.

All owners, residents, short-term tenants, employees, administrators, or representatives must display behavior that conforms to morality, good customs and public order.

The owner must maintain in force the insurance policies that cover his property with a first-rate insurance company in accordance with the ranking of the Superintendency of Insurance. The indicated policy will be issued for the minimum global amounts that are established as necessary to cover the owner's liability and/or the replacement value of the property.

4. Aerial Vehicles: The use of unmanned aerial vehicles and/or drones is prohibited, as well as any other device that may compromise the privacy and security

of the users, visitors or owners of Canabay Beach Club & Golf Resort.

5. Fireworks: Any owner, tenant, guest, user or occupant of the property who wishes to use fireworks within the Resort must make their request to the Promotions Department twenty-four (24) hours in advance, or directly to the Canabay Resort Office. The use of fireworks is not permitted after 12:00 midnight. The user of these will be responsible for any damage caused to third parties and/or third-party property within the Resort.

6. Waste: It is not permitted to deposit garbage or any type of waste or debris in any container other than the one indicated in accordance with the provisions of the Promotions Department, and/or as regulated in point 5.9.31 of the Canabay Protective Regulations, and its accumulation is prohibited.

The storage on the property of raw materials, materials or flammable, explosive, unhygienic chemical preparations, waste or debris that may threaten the health of third parties or the integrity of the Resort, and/or that produce humidity, offensive odor, fumes, or any type of inconvenience to users, visitors or owners of the Resort, is not permitted.

7. Parking: Vehicles must only be parked in the parking lot corresponding to the property, and/or in areas that have been designated and authorized for this purpose by the administration of Canabay Resort. Vehicles must not be parked, or objects left that may obstruct the parking lot belonging to another property.

In spaces designated for the circulation of vehicles of any type, vehicles may not be parked at any time, nor may objects be left that impede the passage.

Any vehicle parked in violation of this paragraph or parking rules promulgated by the board of directors may be towed.

8. Transit: All occupants of the property must respect the traffic regulations of the Dominican Republic, where drivers must have a timely and current driver's license, vehicle occupants must wear seat belts, motorcyclists must wear helmets and maintain legal insurance that contains coverage that protects against damage caused to third parties and/or other people's property.

Motorized vehicles, including golf carts, must only be driven within the Resort by persons over the age of 16, as verified by authorized personnel. The maximum speed limit at Canabay Beach Club & Golf Resort is 20 km/h.

9. Animals and Pets: Within Canabay, pet ownership is permitted only under strict rules of coexistence and responsibility. The breeding or keeping of wild animals, reptiles, livestock, birds or other non-domestic species is prohibited, with a maximum of two (2) common household pets per property, such as dogs, cats or fish, being allowed, and under no circumstances may they be kept for commercial purposes. Owners must ensure that their pets are properly vaccinated in accordance with General Health Law 42-01, including the rabies vaccine, and provide them with

immediate veterinary care in the event of illness or injury, as failure to do so may constitute negligence under Law 248-12. Pets may not roam freely and, when outside the property, must always be kept on a leash—and muzzled when necessary—under the control of a responsible person, who must immediately pick up any waste they produce. Likewise, owners must prevent excessive barking or behaviour that affects the peace and quiet of residents and shall be fully liable to third parties for any damage caused by the animals in their care. The administration may apply the corresponding measures or sanctions in the event of non-compliance.

Within the beach club, dogs and other pets are only permitted in the beach area. They are not permitted to enter or remain in other areas of the premises.

10. Antennas, Satellite Dishes: The placement of radio and communication antennas, or satellite dishes in the Resort is prohibited unless permitted by management.

11. Firearms and sharp objects: The use of firearms is prohibited within the promotion. The term “firearms” includes “B-B” pistols, pellet guns and firearms of all types, regardless of size. Only personnel designated by the administrator may carry firearms with their respective license issued by the Ministry of the Interior and Police. Sharp objects over three inches long and ½ inch wide, such as knives, swords, machetes, etc. are also prohibited, except for those persons and workers authorized by the administrator.

12. Energy Conservation Equipment: The construction or installation of solar energy collection panels or other energy conservation equipment on the property is prohibited unless such panels

are an integral and harmonious part of the architectural design of the property or as determined by the Board, in its sole discretion.

13. Fuel: The storage of gasoline or other fuels in excess of five (5) gallons for the operation of lawn and similar equipment and/or emergency purposes is prohibited anywhere on the development, except that the manager is authorized to store fuel for the operation of vehicle maintenance, power plants and similar equipment. However, fuel tanks may be permitted if installed underground or properly concealed, subject to the approval of the Canabay Resort Board of Directors.

14. Irrigation: The installation, construction and operation of sprinklers or irrigation systems of any type or by any person, which are fed from watercourses within the development is prohibited; except in cases previously approved by the administration.

15. Disturbances: Excessive noise that may disturb the other owners or residents must not be caused. Music must be kept at a moderate level, below 50 decibels 30 feet away from the source. The storage of property or things that could cause dirty conditions, lack of hygiene, or that are sight offensive is prohibited; as well as the maintenance of substances or materials that emit foul or offensive odors, or that cause noise, or any other condition that disturbs the peace of the occupants of properties in the surroundings.

16. Relocation: Relocation must be notified in advance by email at least 24 hours in advance to controldeacceso@canabay.com . The schedule for moves is Monday through Friday from 8:00 a.m. to 6:00 p.m. and Saturdays from 8:00 a.m. to 12:00 p.m.

17. Tree Removal: The removal of trees is prohibited, unless they are dead trees and those that must be removed to encourage the growth of other trees or for safety reasons. Stumps resulting from trees damaged by acts of God must be removed.

18. Subdivision of parcels or properties: The subdivision of the property, the modification of its boundaries or the lines of the dividing boundaries is prohibited, except with prior approval by the Canabay Resort Board of Directors.

19. Fees and services: The administration of the Resort is managed by Canabay, SRL, which is responsible for the supply of all services, including electricity, drinking water, access roads and communications, as well as directing the financial affairs of the administration and operation of the common areas, including the preparation of the annual budget for common expenses, determining and collecting fees from each owner in the corresponding amount.

There are 2 maintenance fees: The Canabay Resort fee and the Condominium fee.

19.1 Cana Bay Resort maintenance fee: Maintenance fees are calculated on a proportional basis according to the square footage and type of use of each property.

As of January 2026, the fee is set as follows:

- **Covered square footage:** US\$ 1.30 per m².
- **Square meters of terrace:** US\$ 0.515 per m².

The minimum range defined by unit type is set at US\$ 93.

This fee covers the monthly general maintenance expenses of the Resort, such as, for example:

Water service for irrigation of common areas.	24-hour security service and cameras
Sewage treatment service.	Maintenance of common green areas.
Electricity service in common areas.	Civil liability insurance.
Road maintenance.	Customer service.
Garbage collection.	Access control service.
Fumigation service in common areas.	Fire inspection service.

Unit typology	Indicative range of the monthly maintenance fee, in US dollars, update as of 2026
1 bedroom apartments	De USD 93 a USD 118
2 bedroom apartments	De USD 118 a USD 173
3 bedroom apartments	De USD 173 a USD 231
Duplex Villas	De USD 159 a USD 200
Single-family villas	De USD 303 a USD 324

The Resort's annual budget is published on our website www.canabay.com.do, and on the administration's noticeboard. It is updated every October.

19.2- Condominium Fee: If your property belongs to a Condominium, you will receive the maintenance data and rates from the company in charge of the operation of the condominium, directly from the administrator appointed by the Owners' Consortium.

19.3- Basic Services:

-Water Service: The water service is managed by Canabay SRL. Currently the cost per cubic meter is US\$0.84 per month. The cost of the deposit is US\$200 refundable. The cost per connection is US\$110 for connections smaller than 2 inches. These rates are updated as of 2026 and are reviewed annually.

In the event of service suspension, reconnection can be arranged within an estimated period of 48 to 72 hours once full payment of outstanding bills, including late fees and surcharges, has been made and confirmed.

-Confirmation of payments and transfers: For any clarification, the Accounting Department is available Monday through Friday, from 9:00 a.m. to 5:00 p.m.

Main Line	Bond US\$	Connection US\$	Minimum M3	Fee M3	Minimum US\$
≤ 2 Inches	200	110	29.77	0.84	25.80
≥ 3 Inches	450	3,500.00	29.77	0.84	25.80

-Electricity: Electricity service is provided by the Consorcio Energético Punta Cana Macao (CEPM), who in turn manages the rates, billing the property directly.

-Telecommunications: Telecommunications service is provided by Activa Cable Telefónico e Internet, who in turn manages the rates, billing the property directly.

20. Access

20.1- Access for owners and/or residents: Owners can request identification for their family unit at the Canabay SRL offices, where our Customer Service team will accompany you step by step to register within a period of 72 hours.

The owner's card costs US\$36 per year. Replacements due to loss, theft, or wear and

tear have a cost of \$20 USD. 1-bedroom units can obtain up to 4 cards, 6 cards for 2-bedroom units, and 8 for 3-bedroom units.

Documents required for registration:

- Application form duly completed.
- Two-by-two-inch photo (can be digital).
- Copy of the applicants' identity document.
- Final contract of sale (or sale promise agreement) of the property, duly signed; or property deed. The supporting documents must be duly notarized.
- Protective Regulations duly signed and notified at Canabay

Please note that owners must comply with the provisions established in the Protective Regulations of Canabay Beach Club & Golf Resort.

As an owner or resident, you have at your service the preferential lane through which you can access after having completed the digital identity registration (Facial Recognition) in the security offices, located next to the main door. The identification of the owner or resident can also be through a proximity card, or digital reader.

For resident tenants with rental contracts longer than 2 months, owners may request access by facial recognition or fingerprint. In the case of tenants under 2 months old, the visitor access procedure applies.

20.2- Visitor Access: The safety of owners, guests, and residents is a top priority for Canabay Resort. To facilitate access and ensure proper control, it is recommended to manage visits through the mobile application, where an access QR code can be requested. This code is generated and sent electronically, allowing guests to enter quickly and securely.

If you don't have the application, visitors may also be notified by sending an email to: servicios@canabay.com.

To ensure proper processing, it is important that the owner's email address is previously registered in our database.

The request sent by email must provide the following information:

- Full name of the visitor or visitors
- Identification number of the visitor
- Vehicle information (make, model, color and license plate)
- Location, apartment number and project.

We request that all emails be submitted with the greatest possible advance notice to facilitate the visitor screening process, which is conducted on a random basis. In the event of emergencies or last-minute visits, the same procedure must be followed, and the following number must be contacted: 809-299-1282.

You can also request visitor access through our application that you can download from the following links depending on the operating system of your phone.

You will receive a response within 72 business hours.

Android:

https://play.google.com/store/apps/details?id=com.canabay.canabay_app

Apple:

<https://apps.apple.com/do/app/cana-bay/id6477649740>

20.3- Access for vacation rentals: In the case of access requests for vacation rentals, you must send an email to servicios@canabay.com. The process includes filling out and sending a registration form that can be requested from the administration. You must also send a copy of the documents of the adult guests and the original reservation. The number of guests cannot exceed 2 adults pe room, for reasons associated with the density allowed in the Resort. We recommend not renting below the "Best Available Rate" which is determined according to the seasonality and type of unit. You can consult it at the internal Real Estate Agency.

We request that emails be sent as far in advance as possible to allow for the guest screening process, which is conducted on a random basis. In the case of last-minute visits or emergency situations, the same procedure must be followed, and you must contact the following number: 809-299-1282.

Rental managers must go through an approval, formalization and registration process in order to operate at Canabay Beach Club & Golf Resort. For more details, contact the Customer Service department, or contact the Internal Real Estate Agency directly.

20.4- Temporary access for suppliers and/or collaborators: To generate temporary access for suppliers and/or collaborators, such as cleaning staff, managers, maintenance staff, an email must be sent to the following address: controldeacceso@canabay.com, sending a photo of the supplier's or collaborator's identity document, indicating the unit, entry and exit dates, and reason for the visit.

We request that the email be sent as far in advance as possible in order to be able to screen the suppliers, which is done randomly. In case of emergencies, the same procedure must be followed, and the number 849-449-4694 must be called.

You can also request access for suppliers through our application that you can download from the following links depending on the operating system of your phone. You will receive a response within 72 business hours.

Android: https://play.google.com/store/apps/details?id=com.canabay.canabay_app

Apple: <https://apps.apple.com/do/app/cana-bay/id6477649740>

In the case of staff from official resort suppliers, such as CEPM or Activa, it is not

mandatory to send the person's data, although an email must be sent to controldeacceso@canabay.com notifying that, for example, CEPM staff will come on a certain date to do a job, which must be

indicating the unit and the type of transportation they will use. Security will monitor through radios and cameras.

21.- Real Estate Services

In order to maintain the value of the properties in the development, there is the Internal Real Estate Agency, being the official brokerage agent for the sale, resale and rental of real estate properties in Canabay.

In the event that the owner wishes to resell their unit, they must contact the agency to comply with provision 5.10.2 "Preferential right" of the Protective Regulation.

If the owner offers his property for rent on a regular basis, and the Canabay Internal Real Estate Agency requires it, the owner must sign a brokerage agreement with said agency.

22. [Hard Rock Hotel & Casino](#)

22.1 [Hard Rock Golf Club at Canabay](#) is privately owned and does not constitute part of the Resort's common area. Hard Rock Golf Club at Canabay has the exclusive right to determine from time to time, in its sole discretion and without notice or approval, how and by whom Hard Rock Golf Club at Canabay property may be used.

Ownership of property or any portion of the development does not grant any right of easement, prescription or any other right to use the property or to acquire property of Hard Rock Golf Club at Canabay, nor does it grant any right of ownership or membership in the property or the property of the same. Each owner, by acceptance of a certificate of ownership or registered contract of sale of a property, acknowledges that the privileges of using the property of Hard Rock Golf Club at Canabay shall be subject to the terms and conditions of the membership documents of Hard Rock Golf Club at Canabay, as amended from time to time.

22.2 [Benefits for Canabay Resort owners at Hard Rock Hotel & Casino](#): Through the Customer Service team, owners can obtain significant discounts depending on the seasonality and/or occupancy of the Hard Rock Hotel & Casino. Please note that the Hard Rock Hotel & Casino is privately owned and the benefits for Canabay Resort owners may change without notice, but for reference purposes the following rates are current as of January 2026:

Tee Time	US\$150 in the morning and US\$90 in the afternoon
Day Pass (10.00 am to 6.00 pm)	US\$120.75 adult - US\$60.25 children
Night Day Pass (6.00 pm to 2.00 am)	US\$88.50 adult - US\$42 children
Full Day Pass (10.00 am to 2.00 am)	US\$183.75 adults - US\$78 children with access to the water park.

We recommend that you contact Canabay Customer Service to check if there are any special offers at the hotel's Spa (Rock Spa), or any of its restaurants, for Canabay Resort owners.

23. Canabay Beach Club: The Beach Club property is privately owned and operated by Canabay Hotels, which is not part of the common area of the Canabay Resort. Owners can access the Beach Club during operating hours from 9:00 AM to 6:00 PM, always with their identification card, which must be presented at the entrance of the Beach Club to gain access and enjoy its facilities.

Owners can acquire up to five annual memberships per family unit for the Beach Club. In 2026, the cost for an adult membership (24 years or older) is \$500 USD, for individuals between 13 and 23 years old, the membership costs \$200 USD per year, and for children between 4 and 12 years old, the membership costs \$100 USD per year. The privileges, terms, and conditions of the Beach Club membership are detailed in the Beach Club Membership Plan document.

If no membership is held, owners, guest, visitors or resident may access the Beach Club by paying a minimum consumption fee per person per day, which can be used for food and beverages.

Monday to Friday:

Children: (0-12 years) Free	Teenagers (13-17years) USD \$5.00	Adults: \$15.00 USD
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Regular weekends

Children: (0-12 years) Free	Children-Teenagers (13-17years) USD \$10	Adults: \$35.00USD
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Easter Week 2026 (Sunday, March 29 - Thursday, April 2)

Children: (0-3 years) Free	Children (4-17years) USD \$15.00	Adults: \$35.00 USD
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Friday, April 3, Saturday, April 4, and Sunday, April 5

Children: (0-3 years) Free	Children-Teenagers (4-17years) USD \$15.00	Adults: \$50.00 USD
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Christmas 2026

(Saturday, December 19 - January 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 02-05 January)

Children: (0-3years) Free	Children-Teenagers (4-17years) USD\$15.00	Adults: \$35.00 USD
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25th December 2026, 1st January 2027 & Three Kings' Day 2027

Niños: 0-3 años gratis	Niños y Adolescentes: 4-17 años \$15 USD	Adultos: \$50 USD
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With the well-being and requests of property owners and certified property managers in mind, in order to offer stays of one month or more, a cover-type facility has been created. This cover includes access to and use of the beach, pool, and restaurant areas—a great way to make the most of your stay! for a cost of \$199 per month plus taxes (this cover is not consumable). Some restrictions apply, which should be checked in advance. These rates are updated as of January 2026 and may be modified at the discretion of Canabay Hotels.

Canabay Racquet Club: Canabay Racquet Club has two tennis courts and two paddle tennis courts, both with artificial grass. Members of the Beach Club at Canabay can enjoy a game under the Caribbean sun, or at night under floodlights with a 10% discount. We remind you that bringing food or beverages into the Beach Club is not permitted, nor is playing your own music or bringing in speakers. Pets are welcome as long as they are kept on a leash, weigh no more than 10 kg (22 lbs), and remain in the beach area only. They are not allowed in the pool or restaurant areas.

Canabay owners and residents can make reservations directly with Racquet Club staff by calling 849-570-3924

Reservations can also be made through the Customer Service team at the Canabay offices from Monday to Saturday from 9:00 a.m. to 6:00 p.m., or by calling 809-299-6773.

22. Identification required: All owners and/or tenants must have their identification card, which may be requested by the Security Department or Canabay Beach Club & Golf Resort staff at any time. The owner's ID card must be presented upon entering the entrance gate, or it must be swiped through the reader to open the security bar. For security reasons, the owner's ID card is not transferable and may only be used by the person whose name and photo appear on it, provided that it complies with the validity stipulated therein.

23. Obligation of occupants: All provisions of this guide, rules, community standards, or use restrictions promulgated in connection therewith, which govern the conduct of owners, and which provide sanctions against owners, shall also apply to all tenants, occupants, and guests of the properties. Each owner must ensure that all occupants of his or her property comply with the provisions of the Canabay Beach Club & Golf Resort Protective Regulations, community rules and standards or use restrictions, and shall be jointly responsible for all violations and losses to the common area caused by said occupants; However, said occupants are entirely responsible and may be sanctioned for any violation of the rules and community standards.

24. Charges for non-compliance: Failure to comply with any of these provisions and those stipulated in the guidelines established by the Resort Management will entail, as established by the competent department of Canabay Beach Club & Golf Resort, a charge for each non-compliance as compensation for damages, without prejudice to the fact that, in the opinion of the Legal Department of Canabay Resort, it may be deemed appropriate to file other claims or legal actions.

Updated as of January 2026



IN THE EVENT OF ANY DISCREPANCY BETWEEN THIS DOCUMENT AND THE CANABAY BEACH CLUB & GOLF RESORT PROTECTIVE REGULATIONS, THE PROTECTIVE REGULATIONS WILL PREVAIL

Beach Club & Golf Resort – Dominican Republic